You are advised to record the following information to allow quick service.

<table>
<thead>
<tr>
<th>Date of purchase :</th>
<th>Name of shop :</th>
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</thead>
<tbody>
<tr>
<td>Date : year month day</td>
<td>Tel : (  )</td>
</tr>
</tbody>
</table>

Thank you for your recent purchase of the TOTO Washlet. Please read the enclosed information to ensure the safe use of your product.

Be sure to read this Instruction Manual before using your product and keep it in a safe place for future reference.
What functions are available on your product?

The available functions vary according to the model.

<table>
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<tr>
<th>Functions</th>
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<th>S300e</th>
<th>Ref. Page</th>
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<td>Front cleansing</td>
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<td>Heating the toilet seat</td>
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<td>Saving energy</td>
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<td>Timer energy-saver</td>
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<td>Auto energy-saver</td>
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<td>Auto wand cleaning</td>
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<tr>
<td>Wand cleaning</td>
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</tr>
</tbody>
</table>

The available functions vary according to the model.

The self-cleaning functions operate automatically. (See pages 24 and 25 for details.)

As you approach
- A mist is sprayed in the toilet bowl to make it more difficult for dirt to adhere.
  - When you sit on the toilet seat, the deodorizer operates.

As you stand up
- The wand is cleaned with "ewater+". (The wand extends and then retracts.)
  - "ewater+" is sprayed in the toilet bowl to maintain cleanliness.

As you move away
Safety Precautions

These precautions are important for safe usage. Be sure to follow them and use the product correctly.

Symbols and meanings

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Definition</th>
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<tbody>
<tr>
<td>![WARNING][1]</td>
<td>May result in death or serious injury.</td>
</tr>
<tr>
<td>![CAUTION][2]</td>
<td>May result in injury or property damage.</td>
</tr>
</tbody>
</table>

The following symbols are used to indicate important safety instructions for the use of the product.

### WARNING

- Do not plug or unplug the power plug with wet hands.
  - Doing so may cause electrical shock.
- Do not get any water or cleaning products on the main unit or power plug.
  - Doing so may cause a fire, electrical shock, heat or a short.
  - Doing so can cause the product to crack resulting in injury or water damage.
- Never disassemble, repair or alter.
  - Doing so may cause a fire, electrical shock, heat or a short.
- Do not install the Washlet on moving vehicles such as RV’s or boats.
  - Doing so could cause a fire, electric shock, a short or malfunction.
  - The toilet seat, lid, main unit or other part might come loose and fall apart, resulting in injury.
- Do not use the Washlet if a malfunction occurs.
  - [USA] In the following cases, unplug the plug out from the outlet and close the water supply valve.
    - The toilet seat, lid, main unit or other part might come loose and fall apart, resulting in injury.
  - [Asia, Oceania] In the following cases, switch the breaker on the distribution board to OFF and close the water supply valve.
    - Possible malfunctions:
      - Water is leaking from a pipe or the main unit
      - The product is cracked or broken.
      - The product makes a strange noise or emits a strange odor.
      - The product emits smoke.
      - The product is abnormally hot.
      - The toilet seat cushion is out of place.
      - Continued use after malfunction could cause a fire, electrical shock, heat, short, injury or water damage.

### CAUTION

- Only use tap water or potable well water (underground water). Do not use seawater.
  - Doing so may cause irritation to the skin and malfunction.
- Do not touch the power plug during thunderstorms.
  - Doing so may cause electrical shock.
- Do not allow the water supply hose to touch the power plug or outlet.
  - Doing so may cause condensation resulting in a fire, electrical shock, heat or a short.
- Do not do anything that could damage the power cord, power plug or toilet seat cord.
  - Do not strike, yank, twist, excessively bend, damage, alter, or heat the electrical cords.
  - Also, do not place anything heavy, bind or pinch the electrical cords.
  - Using a damaged electrical cord may result in a fire, electrical shock, heat or short.
- Do not use a loose or faulty electrical outlet.
  - Doing so could cause a fire or a short.
- Do not use any outlet or wiring equipment beyond its specified rating.
  - Plugging too many plugs into the same outlet, for example using outlet splitters, can cause fire due to heat.
- Do not use any power supply other than the one specified.
  - [USA] AC 120 V, 60Hz
  - [Asia, Oceania] AC 220 V, 50/60Hz
  - Doing so could cause a fire or excessive heat.
- Do not stick a finger or anything else into the warm air outlet.
  - Doing so could cause burns, electrical shock or malfunction.
- Beware of low-grade burns
  - Improper use of heated toilet seats could cause a low-grade burn.
  - When sitting for a long time on the toilet seat, switch the toilet seat temperature adjustment to “OFF” and switch the drying air temperature to “Low”.
    - Young children, the aged and other users unable set the temperature appropriately themselves
    - The ill, physically disabled and others who do not have freedom of movement
    - Those using any medicines that cause drowsiness (sleeping medicine or cold medicine), those who have been drinking heavily, anyone severely fatigued and anyone else liable to fall asleep
- Always connect the Washlet to the cold water supply.
  - Connecting to hot water supply may result in burns and equipment damage.
- Make sure that a properly grounded (3 prong) outlet has been installed.
  - Failure to install a grounded outlet could cause electrical shock in the event of a malfunction or short circuit.
**Safety Precautions (Continued)**

<table>
<thead>
<tr>
<th>WARNING</th>
</tr>
</thead>
</table>

**Do not unplug by pulling the cord.**
To unplug, hold the plug, not the cord.

- Pulling on the cord may cause damage and result in fire or heat.

**This is an electrical product. Do not install it anywhere water is likely to get on the product or anywhere with humidity high enough that water is likely to form on the surface of this product. When using the product in a bathroom, install a fan or ventilation port and ensure good air flow through the bathroom.**
- Failure to do so could cause a fire or electrical shock.

If the electric cord is damaged, avoid danger by having the manufacturer’s repair department or equivalent specialist replace it.

**Insert the power plug securely into the outlet.**
- Failure to do so could cause a fire, heat or a short.

**[USA]**
Periodically remove dust and dirt from the electrical plug and make sure it is securely plugged into the wall outlet.
- Failure to do so could cause a fire, heat or a short.

Pull the plug out from the outlet and wipe clean with a dry cloth.

**Always unplug the plug from the outlet before cleaning or maintenance.**
- Failure to do so may cause electrical shock.
- Except when using “Wand cleaning”

**Always unplug the plug from the outlet before removing the main unit.**
- Failure to do so could cause a fire or electrical shock.

**[Asia, Oceania]**
Check that the power plug is waterproofed with silicone rubber.
- A power plug that is not water-proofed could cause a fire and electrical shock.
  - *If the power plug is not water-proofed, ask the contractor who did the installation to water-proof it.*

Check that an appropriate ground is installed.
- If the ground is not installed, if there is a breakdown or electrical current leak, the lack of a ground could cause electrical shock.
  - For the ground, use copper wire with a ground resistance of 100 Ω max. and a diameter of 0.005 ft (1.6 mm) min.
  - *If there is no ground installed, ask the contractor who did the installation to install a ground.*

Check that the outlet for electrical power is as follows.
- Failure to do so could cause a fire or electrical shock.
  - a. Protect the outlet circuits with a high-sensitivity quick leakage switch (with a rated current sensitivity of 15mA or less) or an insulating transformer (1.5kVA min., 3kVA max.).
  - b. Install the outlet and plug positioned at least 2.62 ft (0.8 m) above the floor and as far as possible from the bathtub.
  - *Check that the wiring in a. and b. above is complete. If the wiring has not been completed, ask the contractor who did the installation to do it.*

<table>
<thead>
<tr>
<th>WARNING</th>
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</table>

**[Asia, Oceania]**
Always switch the breaker on the distribution board to OFF before cleaning or maintenance.
- Failure to do so may cause electrical shock.
- Except when using “Wand cleaning”

Always switch the breaker on the distribution board to OFF before removing the main unit.
- Failure to do so could cause a fire or electrical shock.

<table>
<thead>
<tr>
<th>CAUTION</th>
</tr>
</thead>
</table>

Keep cigarettes and other open flames away from this product.
- Failure to do so could cause a fire.

When cleaning or maintaining the plastic parts (main unit etc.) or the water supply hose, use a kitchen cleaner diluted with water. Do not use any of the following.
- Toilet cleaner, household cleaner, benzene, paint thinner, powdered cleanser or nylon scrubbing pads.
  - *These items could damage or crack the plastic and cause injury or malfunction.*
  - *These items could damage the water supply hose and cause a water leak.*

Do not apply strong force, mechanical shock, step on or stand on the toilet seat, toilet lid or main unit. Also do not place any heavy object on the toilet seat, toilet lid or main unit.
- Doing so could cause cracking or cause the main unit to come loose and fall resulting in injury.
- Doing so could damage the product and cause injury or water damage.

Do not lift up this product by the toilet seat or lid.

Do not raise the toilet seat or lid while objects are resting on top of the toilet.
- Doing so could cause the main unit to come loose and fall resulting in injury.

Do not fold or crush the water supply hose.
- Doing so could cause water leaks.

To prevent a sudden water leak, do not remove the water filter drain valve when the water supply valve is open.
- Doing so will cause water to spurt out.
  - Refer to Page 37 for instructions on cleaning the water filter drain valve.

Do not install the base plate, which is not attached, to the Washlet.
- Doing so could cause a fire or damage.

Do not use the product if the main unit is unstable.
- Doing so could cause the main unit to come loose and fall resulting in injury.
CAUTION

If a water leak should occur, always close the water supply valve.
Preventing damage to pipes and hoses due to freezing
- Frozen water pipes could cause the main unit and the pipes to break, resulting in a water leak.
  Regulate the room temperature to prevent the pipes and hoses from freezing during cold months.

[USA]
When not using the Washlet over an extended period of time, drain the water out of the Washlet and the water supply hose, and pull the electrical plug from the outlet.
When using the product again, allow the product to refill with water first.
- Otherwise, the water in the tank might become contaminated and cause skin inflammation or other problems.
- Leaving the power ON might cause a fire or heat.

[Asia, Oceania]
When not using the Washlet over an extended period of time, drain the water out of the Washlet and the water supply hose, and switch the breaker on the distribution board to OFF.
When using the product again, allow the product to refill with water first.
- Otherwise, the water in the tank might become contaminated and cause skin inflammation or other problems.
- Leaving the power ON might cause a fire or heat.

When installing the water filter drain valve, make sure that it is securely tightened in its proper position.
- Failure to securely tighten it might cause water leaks.

Push the main unit securely on to the base plate.
After pushing the main unit until a click sound is heard, pull it slightly toward you to make sure that the product does not detach.
- Failure to do so could cause the main unit to come loose and fall resulting in injury.

DANGER To reduce the risk of electrocution:
1. Do not use while bathing.
2. Do not place or store the product where it can fall or be pulled into a tub or sink.
3. Do not place in or drop into water or other liquid.
4. Do not reach for the product when it has fallen into water. Unplug immediately.

DANGER To reduce the risk of burns, electrocution, fire or injury to persons:
1. Close supervision is necessary when this product is used by, on, or near children or invalids.
2. Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
3. Never operate this product if it has a damaged cord or plug, is not working properly, has been dropped or damaged, or has been dropped in water. Return the product to a service center for examination and repair.
4. Keep the cord away from heated surfaces.
5. Never block the air openings on the product or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and other similar items.
6. Never use while sleepy or drowsy.
7. Never drop or insert any object into any opening or hose.
8. Do not use outdoors. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
9. Connect this product to a properly grounded outlet only.
   See “Grounding Instructions” in Page 10.
10. Tank should be filled with water only.
Safety Precautions (Continued)

Grounding Instructions

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electrical current. The plug must be plugged into an outlet that is properly installed and grounded.

**DANGER** - Improper use of the grounding plug can result in a risk of electric shock. If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat-head terminal.

Check with a qualified electrician or serviceman if the grounding wire instructions are not completely understood, or if in doubt as to whether the product is properly grounded. This product is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug.

No adapter should be used with this product. Do not modify the plug provided - if it will not fit in the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.

If it is necessary to use an extension cord, use only a three wire extension cord that has a three blade grounding plug, and a three-slot receptacle outlet that will accept the plug on the product. Replace or repair a damaged cord.

![Grounding pin](image)

---

Operational Precautions

- **For prevention of malfunctions**
  - Do not block the body sensor or the remote control transmitter or receiver.
  - **About the Body Sensors**
    - Two types of body sensor are used.
    - **Body sensor A** detects changes in heat.
      - Detection may be difficult when the room temperature exceeds 86 °F (30 °C), such as in the summertime.
      - When sunlight is directly on the sensor area or a heater is used in the bathroom, the sensor may detect incorrectly due to the heat, resulting in the automatic operation of functions such as auto lid opening and closing.
      - When the bathroom door is open, the sensor may detect people who pass to the front or side of the toilet.
    - **Body sensor B** detects when someone stands in front of the toilet bowl.
      - Detection by the sensor may be difficult when the toilet is used by someone small, such as a child.
      - **Body sensor A**
        - S300e TCF4732A
        - S350e TCF4731A
      - **Body sensor B**

- **For prevention of damage**
  - Wipe plastic areas such as the main unit and remote control with a soft, wet cloth.

  ![Cover](image)

- **Problem Prevention**
  - **[USA]**
    - Disconnect the power plug if there is a risk of lightning.
  - **[Asia, Oceania]**
    - Switch the breaker on the distribution board to OFF if there is a risk of lightning.
  - **A toilet seat cover or a toilet lid cover cannot be used.**

- **About the seat switch**
  - When you sit on the toilet seat, the seat switch turns ON, enabling you to use various features. (A click sound is heard when the seat switch is ACTIVATED.)

  ![Switch](image)

  - The toilet seat lowers.
  - **The seat switch will not turn on unless you sit on the seat properly.**

- **Note**
  - When a child uses the Washlet, the seat switch may not be ACTIVATED their light body weight.
  - Since the toilet seat is designed to move up and down, a clearance is provided between the toilet seat cushion and the toilet bowl.

- **About rear cleansing, soft rear cleansing, front cleansing and wide front cleansing**

  - **These functions wash away waste and dirt from a localized area of your body.**
  - **Do not cleanse too much or for too long.**
  - **Do so may wash away normal bacteria, upsetting the balance of bacteria inside your body.**
  - **People who are receiving medical treatment or therapy in this localized area should consult their doctor before use.**

---

Save these instructions.
**Parts Names**

**S350e**
**S300e**

### Main display
- **POWER LED**
- **SEAT LED**
- **ENERGY SAVER LED**
- **CLEAN indicator**

### Right rear of main unit
- **Remote control receiver**
- **Deodorizer vent**
- **Deodorizing filter**

### Right side of main unit
- **Wand door**
- **Water supply hose**

### Toilet lid and toilet seat underside
- **Body sensor A**
- **Body sensor B (S350e only)**

### Washlet control panel
- **POWER ON/OFF button**
- **FRONT ON/OFF button**
- **REAR ON/OFF button**
- **Soft light (S350e only)**
- **POWER FLUSH**
- **CLEANING**

*Use in situations such as when the remote control batteries have discharged.*
Introduction

Parts Names

TCF4732A
TCF4731A

Main display

- POWER LED
- POWER
- SEAT
- ENERGY SAVER
- CLEAN indicator
- CLEAN
- ENERGY SAVER LED
- SEAT LED

Right rear of main unit

- Deodorizer vent

Right side of main unit

- Removal button

Toilet lid and toilet seat underside

- Toilet seat cushions

Water filter drain valve

- Water filter drain valve
- Cover

Washlet control panel

- POWER ON/OFF button
- FRONT ON/OFF button
- REAR ON/OFF button
- Soft light

- POWER FLUSH
- CLEANSING

- FRONT
- REAR

* Use in situations such as when the remote control batteries have discharged.

Body sensor A
Body sensor B

Model name, part no., etc.

Toilet lid cushion

Remote control receiver

Power plug

Power cord

Wand door

Wand

Wand

Warm air dryer door

Heated seat

Seat switch (Built-in)

Water supply valve

Water supply hose

Water drain lever

Remote control receiver

Cover

Deodorizing filter

Removal button
Preparation Using the Washlet for the First Time

1. Insert the battery.

1. Remove the remote control from the hanger.

2. Open the battery cover and insert two AA batteries.

3. Mount the remote control in the hanger.

When the remote control is locked to prevent theft

1. Remove the screw from the remote control fixture.

2. Remove the remote control from the hanger.

   • To return
     • Tighten the screw. (Overtightening may cause damage to parts such as the hanger.)

About the batteries

• Use dry cell, alkaline batteries. Follow the instructions below to prevent the batteries from rupturing or leaking fluid.
• When replacing the batteries, use new batteries of the same brand.
• If you will not be using the remote control for a long time, remove the batteries.
• Do not use rechargeable batteries.

2. Turn on the power.

[USA]

1. Insert the power plug.
   • The wand extends and then retracts.

[Asia, Oceania]

2. Check that the POWER LED on the main display is lit up.
   • If the LED is not lit up, pressing [POWER ON/OFF] will light it up.
   • If the POWER lamp flickers, the main unit is not installed properly. Mount the main unit again. (Page 34)

3. Open the water supply valve.

1. Fully open the water supply valve.
Basic Operations

Opening and closing

[SEAT OPEN/CLOSE]
Opens and closes the toilet seat. (S350e, TCF4732A, TCF4731A only)

Stopping

[STOP]
Stops the operation.

Cleansing

[SOFT REAR]
Cleanses your rear with mild water pressure.

[REAR]
Cleanses your rear.

* The mode changes between [SOFT REAR] (Flickering) and [REAR] (Lit) each time the button is pressed.

[FRONT]
Serves as a bidet for women.

[WIDE FRONT]
Serves as a bidet over a wider area.

* The mode changes between [FRONT] (Flickering) and [WIDE FRONT] (Lit) each time the button is pressed.

Drying

[DRYER]
Dries your front and/or rear.

[PERSONAL SETTING LOCK 1/PERSO NAL SETTING LOCK 2]
You can store your preferred wand position, water pressure and warm water temperature settings.

● To store a setting
While cleansing is in progress, set your preferred wand position, water pressure and warm water temperature, and then press and hold "1" or "2" for 2 seconds or longer.

● To use
After "1" or "2" is pressed, please push the button used for cleaning.
* The wand position and water pressure LED’s will light up for about 10 seconds displaying the programmed personal settings. Then the water temperature display will also show the programmed personal setting.

Functions that operate when a button is pressed during "REAR", "SOFT REAR", "FRONT" or "WIDE FRONT" cleansing.

[OSCILLATING]
The wand moves back and forth to wash your rear thoroughly. The setting changes between "ON" and "OFF" each time the button is pressed. You can use this function whenever you feel like it.

[POSITION]
The wand position can be adjusted to the front or rear.
"▲" Moves to the front, "▼" Moves to the rear

[PULSATING]
Washes with the water pressure pulsating between soft and strong. The setting changes between "ON" and "OFF" each time the button is pressed. You can use this function whenever you feel like it.

[PRESSURE]
The water pressure strength can be adjusted for cleansing functions such as REAR.
(+: Stronger, -: Softer)
Basic Operations

About the Menu Screen

This section is an overview of the settings that can be configured with the remote control.
- See the corresponding pages for the detailed descriptions.
- The setting features vary according to the model.

Remote control backside

Press [MENU] to display the menu screen.

How to set (Page 48)
Display screen during setting lock

Setting lock
You can lock the settings so that you do not mistakenly operate the back buttons while using the remote control.

How to set (Page 48)
### Automatic Functions

#### Convenience Features

Various automatic functions are available, such as a toilet lid that opens and closes automatically.

- **Operation under the initial settings** is described below.

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<th>Sitting</th>
<th>Standing up</th>
<th>Moving away</th>
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<tr>
<td><img src="image1" alt="Diagram" /></td>
<td><img src="image2" alt="Diagram" /></td>
<td><img src="image3" alt="Diagram" /></td>
<td><img src="image4" alt="Diagram" /></td>
</tr>
</tbody>
</table>

#### Note

- When the room temperature reaches about 86 °F (30 °C) or higher, the sensor may not detect properly. (Open and close manually.)
- When the toilet lid is closed with the remote control or by hand, it cannot open automatically for about 15 seconds. (Open and close manually.)
- If you sit on the toilet seat or standing in front of the toilet bowl briefly, it will take about 5 minutes to close automatically.

#### Opening the toilet lid automatically

**AUTO OPEN/CLOSE**

- **When using the toilet seat**
  - **Toilet lid opens**
  - **Toilet lid closes**
    (About 90 seconds after standing up from the toilet seat.)

- **When standing up to urinate**
  - **Toilet lid opens**
    (Open the toilet seat with the remote control.)
  - **Toilet lid closes**
    (About 90 seconds after moving away by about 0.98 ft (30 cm) or more.)

#### Lighting up the inside of the bathroom with a soft light

**SOFT LIGHT**

- **Middle mode lights up**
- **High mode lights up**
  (About 90 seconds after standing up.)
- **Middle mode lights up**
- **Low mode lights up**
  (Goes out after about 5 seconds.)

- **Soft light ON/OFF**
  (→ Page 46)
**Automatic Functions**

"ewater+" is used automatically to clean the wand and toilet bowl.

### Cleansing Features

<table>
<thead>
<tr>
<th>Operation</th>
<th>Approaching</th>
<th>Sitting</th>
<th>Standing up</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>DEODORIZER</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Starts the deodorizer</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Note</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Deodorizer stops</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(After about 2 minutes)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Auto WAND Cleaning</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Clean the wand automatically</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(After about 25 seconds, the wand extends and &quot;ewater+&quot; comes out from the base of the wand.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Only when the cleansing functions are used.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Auto BOWL Cleaning</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sanitize the toilet bowl with &quot;ewater+&quot;</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pre-mist (A mist is sprayed inside the toilet bowl to make it more difficult for dirt to adhere.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>After-mist (After the automatic wand cleaning is finished, &quot;ewater+&quot; mist is sprayed inside the toilet bowl.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>BOWL LIGHT</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LED inside the toilet bowl lights up during pre-mist</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LED inside the toilet bowl lights up during the auto wand cleaning and after-mist</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>INDICATOR</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CLEAN indicator lights up</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CLEAN indicator lights up cyclically</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Changing settings

- **DEODORIZER**
  - ON/OFF (→ Page 44)
- **Auto WAND Cleaning**
  - AUTO WAND CLEANING ON/OFF (→ Page 44)
- **Auto BOWL Cleaning**
  - AUTO BOWL CLEANING ON/OFF (→ Page 44)
- **BOWL LIGHT**
  - BOWL LIGHT ON/OFF (→ Page 46)
- **INDICATOR**
  - INDICATOR ON/OFF (→ Page 46)

### Supports cleaning.

- **INDICATOR**
  - Lights to show that the "clean" functions are operating.
- **BOWL LIGHT**
  - Lights to show that auto bowl cleaning and auto wand cleaning are operating.

### If dirt adheres...

- **Auto WAND Cleaning**
  - If dirt adheres to the wand during use, you can extend the wand to clean it.
  - Cleaning the wand (Page 36)

### What is meant by "ewater+"?

This is a hypochlorous water that is generated from chloride ions in tap water via electrolysis (aka: electrolysed water or EO). It is widely used for cleaning and disinfecting items such as food, utensils and baby bottles.

- Well water may not deliver the required effect. (Because the level of chloride ions is low.)
- Clean, sterile water helps to minimize dirty surfaces, but does not make cleaning unnecessary.
- The effect and duration vary depending on the usage environment and conditions.

---

*Note:*

- Clean, sterile water helps to minimize dirty surfaces, but does not make cleaning unnecessary.
- The effect and duration vary depending on the usage environment and conditions.
Temperature Adjustment

1. Press [TEMP].
2. Use ▼ to select the temperature you want to set.
3. Use ▲ to select the temperature level.

- **Warm water temperature**
  - To turn the temperature "OFF", press ▼ until "OFF" is indicated.

- **Toilet seat temperature**
  - To turn the temperature "OFF", press ▼ until "OFF" is indicated.
  - When "OFF" is set, the SEAT LED will go off.

- **Drying air temperature**

* To prevent condensation, the warm water temperature does not drop below 68 °F (20 °C) even when set to "OFF".
Energy-Saver Features **Type**

You can save energy by turning the toilet seat heater to a low temperature (or turning the heater "OFF") during periods when the toilet will be used infrequently.

<table>
<thead>
<tr>
<th>Type</th>
<th>Situation</th>
<th>Energy-Saver Status</th>
<th>Toilet seat heater</th>
<th>AM 0 6 8 5 PM 9 0</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Auto energy-saver</strong></td>
<td>You want to save energy but dislike a cold toilet seat</td>
<td>When energy-saver is set...</td>
<td>Low</td>
<td>Example: Used infrequently from 9 pm to 6 am</td>
</tr>
<tr>
<td></td>
<td>The Washlet detects time periods with infrequent use and lowers the toilet seat temperature automatically.</td>
<td>When the energy-saver time arrives...</td>
<td>(Green)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(Orange)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Timer energy-saver</strong></td>
<td>You want to save energy only at the specified times</td>
<td>When energy-saver is set...</td>
<td>OFF</td>
<td>Example: Set from 8 am to 5 pm</td>
</tr>
<tr>
<td></td>
<td>When the desired time for saving energy is set, the heater is turned off automatically every day at this time.</td>
<td>When the energy-saver time arrives...</td>
<td>(Green)</td>
<td></td>
</tr>
<tr>
<td><strong>Auto energy-saver + Timer energy-saver</strong></td>
<td>You want to save a lot of energy with auto energy-saver and timer energy-saver are set, auto energy-saver operates when timer energy-saver is not operating.</td>
<td>When energy-saver is set...</td>
<td>Low</td>
<td>Example: When auto energy-saver and timer energy-saver are used together</td>
</tr>
<tr>
<td></td>
<td></td>
<td>When the energy-saver time arrives...</td>
<td>(Green)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>● During auto energy-saver: Same LED indication as auto energy-saving (see above)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>● During timer energy-saver: Same LED indication as timer energy-saver (see above)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Note**
- Even if the toilet seat heater is set to "Low" or "OFF", the toilet seat is temporarily heated when you sit on it.
- Auto energy-saver takes about 10 days to detect time periods in which the toilet seat is never or infrequently used.

---

1 The toilet seat temperature set on page 26.
2 The time period when the toilet seat heater is set to a low temperature by auto energy-saver.
3 The time period when the toilet seat heater is "OFF".
Energy-Saver Features

How to Set

1. Press [MENU].

2. Use \( \downarrow \) to select "ENERGY SAVER" and then press [ENTER].

3. Use \( \uparrow \) to select "AUTO ENERGY SAVER".

4. Use \( \uparrow \) to select "ON" and then press [ENTER].

Example: To save energy from 1 am to 7 am (for 6 hours)

Perform the operation at the start time for timer energy-saver (1 am).

3. Use \( \uparrow \) to select "TIMER SAVER".

4. Use \( \uparrow \) to select "3H", "6H", "9H" or "OFF" and then press [ENTER].

To change the energy-saver time or start time → Redo from step 3.

Turning off energy-saver

Select "OFF" in step 4 above.

When energy-saver is set, the ENERGY SAVER LED (green) lights up.
**Power Plug (Perform monthly)**

**<USA>**

1. **Disconnect the power plug and wipe it with a dry cloth.**

2. **Insert the power plug.**

**WARNING**

- Periodically remove dust from the blades and other parts of the power plug.
- Do not use a dry cloth or toilet paper on plastic parts. (May cause damage.)

---

**Main Unit (Perform monthly)**

1. **Unplug the power plug.**

2. **Wipe with a soft cloth that has been soaked in water and wrung out thoroughly.**

   - **For heavy dirt**
     - Wipe with a soft cloth soaked in diluted, neutral kitchen detergent, and then wipe with a soft cloth soaked in water.

3. **Insert the power plug.**

**Deodorizing Filter (Perform monthly)**

1. **Unplug the power plug.**

2. **Remove the deodorizing filter.**

   - Hold the knob and pull outward. (May cause damage or malfunctions.)

3. **Clean with a tool such as a toothbrush.**

   - When washing with water, dry off all water before mounting.

4. **Mount the deodorizing filter.**

   - Push firmly until a click sound is heard.

5. **Insert the power plug.**

**Main Unit/Deodorizing Filter**

* Except when using “Wand cleaning”
* After the power plug is inserted, the toilet lid does not open automatically for about 10 to 60 seconds. (Because it is preparing for operation. S350e, TCF4732A, TCF4731A only.) Open and close by hand.
Maintenance

Gap between the Main Unit and the Toilet Bowl

You can remove the main unit to clean the top of the toilet bowl and the bottom of the main unit.

1. **[USA]** Unplug the power plug.  
   **[Asia, Oceania]** Switch the breaker on the distribution board to OFF.

2. **Remove the main unit.**  
   - Do not pull the unit with undue force (because the water supply hose and power cord are attached).

   ![Main unit removal button diagram](image)

3. **Clean the gap.**  
   - Wipe with a soft cloth soaked in a diluted, neutral kitchen detergent, and then wipe with a soft cloth soaked in water so that no detergent remains.

4. **Mount the main unit.**

   ![Mounting illustration](image)

   - **After mounting, check that the main unit does not detach even when pulled.**

   **CAUTION**
   - Push the main unit firmly onto the base plate until a click sound is heard.

5. **[USA]** Insert the power plug.  
   **[Asia, Oceania]** Switch the breaker on the distribution board to ON.

6. **Check the POWER LED on the Washlet control panel.**

<table>
<thead>
<tr>
<th>POWER LED</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lit</td>
<td>Mounting is OK</td>
</tr>
<tr>
<td>Off</td>
<td>Press “Power ON/OFF” and check that it lights up</td>
</tr>
<tr>
<td>Flickering</td>
<td>Not mounted properly → Mount again</td>
</tr>
</tbody>
</table>

---

Gap between the Main Unit and the Toilet Lid

The toilet lid can be removed for thorough cleaning.

1. **[USA]** Unplug the power plug.  
   **[Asia, Oceania]** Switch the breaker on the distribution board to OFF.

2. **Remove the toilet lid, and then remove the main unit.**  
   (Page 34)
   - **A:** Pull the left side outward.  
   - **B:** Disconnect the hinge from the tab and pull up.  
   - **C:** Disconnect the right side.

3. **Wipe with a soft cloth that has been soaked in water and wrung out thoroughly.**

4. **Reinstall the toilet lid.**  
   - **A:** Join the pin and the hinge on the right side.  
   - Slightly tilt the toilet lid to the front.  
   - **B:** While pulling out the left side.  
   - **C:** Mount by joining the hinge with the tab.
   * Be careful not to pinch your fingers.

5. **[USA]** Insert the power plug.  
   **[Asia, Oceania]** Switch the breaker on the distribution board to ON.

6. **Open and close the toilet lid to check the mounting, and then mount the main unit.**  
   (Page 34)
**Maintenance**

**Wand**

(Wand (Perform monthly) 
*If you notice dirt*)

![Illustration of a toilet]

1. **Extend the wand.**
   - 1. Remove the remote control from the hanger, and press [MENU] on the backside. *(Page 16)*
   - 2. Use \(\downarrow\) to select “CLEANING” and then press [ENTER].
   - 3. Use \(\downarrow\) to select “WAND CLEANING MODE ON/OFF” and then press [ENTER].
     - The wand extends and water sprays out for cleaning.
     - The wand automatically retracts after about 5 minutes.

2. **Wipe with a soft, wet cloth.**
   - Do not pull, push or press the wand with excessive force.
   - *(May cause damage or malfunctions.)*

3. **Return the wand.**
   - 1. In the [WAND CLEANING MODE ON/OFF] screen, press [ENTER] again.
     - The wand retracts.

   ![Illustration of the wand returning]

**Water Filter Drain Valve**

(Water Filter Drain Valve (Perform once every 6 months) 
*If you think the water pressure has weakened*)

**CAUTION**

- Do not remove the water filter drain valve while the water supply valve is open.
  - *(Otherwise, water may leak out.)*

1. **Close the water supply valve.** *(Page 53)*
   - The water supply stops.

2. **Release the pressure from the water supply pipe.**
   - 1. Remove the remote control from the hanger, and press [MENU] on the backside. *(Page 16)*
   - 2. Use \(\downarrow\) to select “CLEANING” and then press [ENTER].
   - 3. Use \(\downarrow\) to select “WAND CLEANING MODE ON/OFF” and then press [ENTER].
     - The wand extends and water comes out.
     - The wand retracts.

3. **Remove the cover.**

4. **Unplug the power plug.**
   - *(USA)*
   - Switch OFF the breaker on the distribution board.
   - *(Asiar, Oceania)*
   - Switch ON the breaker on the distribution board.

5. **Remove the water filter drain valve.**
   - Loosen the water filter drain valve with a flat-head screwdriver, and then pull on it.

6. **Clean with a tool such as a toothbrush.**
   - Also, remove any dust from inside the hole of the drain valve.

7. **Mount the water filter drain valve.**
   - Insert the drain valve and use a flat-head screwdriver to tighten it securely.

8. **Mount the cover.**

9. **Insert the power plug.**
   - *(USA)*
   - Switch ON the breaker on the distribution board.

10. **Open the water supply valve.** *(Page 17)*
Changing Settings

Various settings can be configured to make the Washlet more convenient and user-friendly for you and your family.

<table>
<thead>
<tr>
<th>Setting Types</th>
<th>Available Settings</th>
<th>Applicable Models</th>
<th>Setting Ref. Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUTO OPEN/CLOSE</td>
<td>• Set whether or not to open the toilet lid automatically</td>
<td>ON/OFF</td>
<td>Page 40</td>
</tr>
<tr>
<td>AUTO CLOSE WAITING TIME</td>
<td>• Change the amount of time before the lid/seat closes automatically.</td>
<td>90SEC/25SEC S350e TCF4732A TCF4731A</td>
<td>Page 40</td>
</tr>
<tr>
<td>AUTO OPEN WAITING TIME</td>
<td>• Change the amount of time before the lid/seat opens automatically after it has been closed manually with the remote control.</td>
<td>15SEC/30SEC/90SEC</td>
<td>Page 42</td>
</tr>
<tr>
<td>SEAT/LID</td>
<td>• Automatically open and close the toilet lid only/Automatically open and close the toilet seat and toilet lid.</td>
<td>LID/SEAT - LID</td>
<td>Page 42</td>
</tr>
<tr>
<td>AUTO WAND CLEANING</td>
<td>• Set whether or not to clean the wand automatically</td>
<td>ON/OFF</td>
<td>All models Page 44</td>
</tr>
<tr>
<td>AUTO BOWL CLEANING</td>
<td>• Set whether or not to spray mist in the toilet bowl automatically</td>
<td>ON/OFF</td>
<td>All models Page 44</td>
</tr>
<tr>
<td>DEODORIZER</td>
<td>• Set whether or not to deodorize automatically after sitting on the toilet seat</td>
<td>ON/OFF</td>
<td>All models Page 44</td>
</tr>
<tr>
<td>SOFT LIGHT</td>
<td>• Set whether or not to use the soft light</td>
<td>ON/OFF</td>
<td>S350e TCF4732A TCF4731A Page 46</td>
</tr>
<tr>
<td>BOWL LIGHT</td>
<td>• Set whether or not to use the light inside the toilet bowl</td>
<td>ON/OFF</td>
<td>All models Page 46</td>
</tr>
<tr>
<td>INDICATOR</td>
<td>• Set whether or not to light up the CLEAN indicator</td>
<td>ON/OFF</td>
<td>All models Page 46</td>
</tr>
<tr>
<td>BEEP</td>
<td>• Set whether or not to make a beep sound</td>
<td>ON/OFF</td>
<td>All models Page 48</td>
</tr>
<tr>
<td>SETTING LOCK</td>
<td>• Set whether or not to use the setting lock</td>
<td>ON/OFF</td>
<td>All models Page 48</td>
</tr>
<tr>
<td>PERSONAL SETTING LOCK</td>
<td>• Set whether or not to use the personal setting lock</td>
<td>ON/OFF</td>
<td>All models Page 48</td>
</tr>
</tbody>
</table>

* The black text is the initial setting.
Changing Settings

### AUTO OPEN/CLOSE

1. Press [MENU].

2. Use 🎉🎂 to select "AUTO FUNCTIONS" and then press [ENTER].

3. Use 🎉🎂 to select "AUTO OPEN/CLOSE" and then press [ENTER].

4. Use 🎉🎂 to select "AUTO OPEN/CLOSE".

5. Use 🎈🎀 to select "ON" or "OFF" and then press [ENTER].

### AUTO CLOSE WAITING TIME

4. Use 🎉🎂 to select "AUTO CLOSE WAITING TIME".

5. Use 🎈🎀 to select "90SEC" or "25SEC" and then press [ENTER].

---

**CAUTION**

- The setting items and numbers vary according to the model.

---

**Remote control display panel**

- Select keys:
  - 🎉🎂: Select an item
  - 🎃: Select a setting

- [ENTER]
- [MENU]
Changing Settings

**AUTO OPEN/CLOSE**

1. Press [MENU].

2. Use ✈ to select "AUTO FUNCTIONS" and then press [ENTER].

3. Use ✈ to select "AUTO OPEN/CLOSE" and then press [ENTER].

4. Use ✈ to select "AUTO OPEN WAITING TIME".

5. Use ✈ to select "15SEC", "30SEC" or "90SEC" and then press [ENTER].

6. Use ✈ to select "SEAT/LID".

7. Use ✈ to select "LID" or "SEAT-LID" and then press [ENTER].

**AUTO OPEN/CLOSE**

- **AUTO OPEN/CLOSE 3/4**
  - AUTO OPEN WAITING TIME
    - AUTO OPEN/CLOSE 15 SEC
    - AUTO OPEN/CLOSE 90 SEC
  - AUTO OPEN/CLOSE 30 SEC

- **AUTO OPEN/CLOSE 4/4**
  - SEAT/LID
    - AUTO OPEN/CLOSE 30 SEC

**CAUTION**

- The setting items and numbers vary according to the model.
Changing Settings

CLEANING

1. Press [MENU].

2. Use to select "AUTO FUNCTIONS" and then press [ENTER].

3. Use to select "CLEANING" and then press [ENTER].

4. Use to select "AUTO WAND CLEANING".

5. Use to select "ON" or "OFF" and then press [ENTER].

Set whether or not to clean the wand automatically.

AUTO WAND CLEANING

4. Use to select "AUTO BOWL CLEANING".

5. Use to select "ON" or "OFF" and then press [ENTER].

Set whether or not to spray mist in the toilet bowl automatically.

AUTO BOWL CLEANING

4. Use to select "DEODORIZER".

5. Use to select "ON" or "OFF" and then press [ENTER].

Set whether or not to deodorize automatically after sitting on the toilet seat.

DEODORIZER

CAUTION

The setting items and numbers vary according to the model.
Changing Settings

LIGHT

1. Press [MENU].

2. Use ✈ to select "AUTO FUNCTIONS" and then press [ENTER].

3. Use ✈ to select "LIGHT" and then press [ENTER].

4. Use ✈ to select "SOFT LIGHT".

5. Use ✈ to select "ON" or "OFF" and then press [ENTER].

Set whether or not to use the soft light

SOFT LIGHT

4. Use ✈ to select "BOWL LIGHT".

5. Use ✈ to select "ON" or "OFF" and then press [ENTER].

Set whether or not to use the light inside the toilet bowl

BOWL LIGHT

4. Use ✈ to select "INDICATOR".

5. Use ✈ to select "ON" or "OFF" and then press [ENTER].

Set whether or not to light up the CLEAN indicator

INDICATOR

CAUTION

● The setting items and numbers vary according to the model.
Changing Settings

OTHER SETTINGS

1. Press [MENU].

2. Use ▲ to select "OTHER SETTINGS" and then press [ENTER].

3. Use ▲ to select "BEEP".
   - Use [▲] to select "ON" or "OFF" and then press [ENTER].
   - (To return ➔)

4. Use ▲ to select "SETTING LOCK".
   - Use [▲] to select "ON" or "OFF" and then press [ENTER].
   - (To return ➔)

5. Check the displayed screen.
   - Display screen during setting lock
   - Cancellation method: Press [ENTER] for 2 seconds or longer.
   - If you want to relock after cancellation, reconfigure the setting.

PERSONAL SETTING LOCK

6. Use ▲ to select "PERSONAL SETTING LOCK".
   - Use [▲] to select "ON" or "OFF" and then press [ENTER].
   - (To return ➔)

CAUTION

- The setting items and numbers vary according to the model.
What to Do?

If you cannot operate with the remote control

- Operation is also possible using the buttons on the Washlet control panel.
- The batteries may have worn out. Replace the batteries.

Replacing the batteries

1. Press \(\text{POWER}\) on the Washlet control panel.
   - The \(\text{POWER LED}\) goes off.

2. Remove the remote control from the hanger. (Page 16)

3. Open the cover and replace the AA batteries. (Page 16)

4. Mount the remote control in the hanger.

5. Press \(\text{POWER}\) on the Washlet control panel.
   - The \(\text{POWER LED}\) lights up.

About the batteries

- Use dry cell, alkaline batteries. Follow the instructions below to prevent the batteries from rupturing or leaking fluid.
  - When replacing the batteries, use new batteries of the same brand.
  - If you will not be using the remote control for a long time, remove the batteries.
  - Do not use rechargeable batteries.

Freeze Damage Prevention

In preparation for freezing conditions, such as in wintertime, take measures to prevent freezing.

Attention!

- Do not use the energy-saver feature if there is a risk of the product being exposed to freezing temperatures. (The product may be damaged.)
- Warm the bathroom so that the temperature around the product is not below freezing or take other appropriate measures against freezing temperatures.
- Before starting work, set “AUTO OPEN/CLOSE” (S350e, TCF4732A, TCF4731A only) (Page 40) to “OFF”.

Close the water supply valve.

1. The water supply stops.

2. Drain the water from the toilet tank.

3. Release the pressure from the water supply pipe.
   1. Remove the remote control from the hanger, and press [MENU] on the rear side. (Page 16)

   2. Use \(\text{\textsc{enter}}\) to select “CLEANING” and then press [ENTER].

   3. Use \(\text{\textsc{enter}}\) to select “WAND CLEANING MODE ON/OFF”, then press [ENTER].


   5. Remove the cover.

   6. Remove the water filter drain valve.

4. Check that the \(\text{POWER LED}\) on the Washlet main display has lit up. (Page 17)

5. Set the toilet seat temperature to “High”. (Page 26)
   (To maintain the temperature, close the toilet seat and toilet lid after finishing work.)

When you use Washlet again, the water supply and power supply will be required. (See below)

Resupplying the Water (After draining)

1. Open the water supply valve to supply water.
   - Check that there are no leaks in the plumbing or the Washlet.
   [USA]

2. Insert the power plug. [Asia, Oceania]
   Switch the breaker on the distribution board to ON.

3. Discharge water from the wand.
   1. While pressing the left side of the toilet seat,

   2. Press the “REAR” button on the remote control to discharge water from the wand. (Catch the water in a paper cup or other recipient.)

If the remaining water has frozen and no water comes out

- Heat the inside of the bathroom, and warm the water supply hose and water supply valve using a cloth soaked in warm water.
**What to Do? Long Periods of Disuse**

If you will be absent from home for a long time in the winter, be sure to drain the water to prevent freezing.

Also, if the toilet is in a location you will not visit for a long time, drain the water.

(The water in the tank may become contaminated and cause skin inflammation or other problems.)

### How to drain the water

1. **Drain the water from the toilet tank.**
   (Page 51 Steps ① ②)

2. **Drain the pipe.**
   (Page 51 Step ③)
   [USA]
   - Do not disconnect the power plug until all the water has drained.

   [Asia, Oceania]
   - Do not switch the breaker on the distribution board to OFF until all the water has drained.

3. **Pull out the water drain lever.**
   - The water comes out from near the wand (about 20 seconds).

4. **Release your hand to return the water drain lever to its original position.**

5. **[USA] Unplug the power plug.**
   [Asia, Oceania] Switch the breaker on the distribution board to OFF.

6. **Take appropriate measures for the water remaining in the toilet bowl.**
   - Putting antifreeze in the water remaining in the toilet bowl will reduce its chance of freezing.

   **When you use Washlet again, the water supply and power supply will be required.**
   (Page 51)

---

**Troubleshooting**

First, try the actions described on pages 53 to 57. If the problem persists, consult with the installer, the seller, or the contact referred on the back cover of this manual.

If the CLEAN indicator no longer lights up...

- Consult with the contact referred on the back cover of this manual.

---

**Please check first**

- **Is the POWER LED lit?**
  - Does the LED light up when you press [POWER ON/OFF] on the main unit?
  - Is the POWER LED flickering?
    ➤ The main unit is not mounted properly. Mount the main unit again. (Page 34)
  - Is the breaker on the distribution board turned on?
    ➤ Check whether there is a power outage or the breaker has turned “OFF”.

- **Is the ENERGY SAVER LED lit?**
  - While the LED is lit, energy-saver (page 28) is in operation, so the toilet seat temperature may be reduced or the heater may be turned off.

- **Is the remote control working?**
  - Are the remote control batteries dead?
    ➤ Replace the batteries. (Pages 16, 50)
  - Is the remote control transmitter or the main unit receiver blocked?
    ➤ Remove obstructions, dirt, water droplets or any other blockages.

---

**CAUTION**

If a water leak occurs, close the water supply valve.
Troubleshooting

Rear and Front Cleansing

<table>
<thead>
<tr>
<th>Trouble</th>
<th>Please check</th>
<th>Ref. Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>The wand does not extend.</td>
<td>● Can you operate with the Washlet control panel? (Check while sitting on the toilet seat.) → Check &quot;Is the remote control working?&quot;</td>
<td>53</td>
</tr>
<tr>
<td></td>
<td>● When the temperature is low, it takes time for the wand to come out after the remote control button is pressed because the water must be warmed up first.</td>
<td>18</td>
</tr>
<tr>
<td></td>
<td>● Did you sit on the toilet continuously for 2 hours or longer? (If so, operation is stopped for safety purposes.) → Stand up from the seat and then use again.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>● If the water supply pressure drops significantly, for example if water is used elsewhere or if there is a water failure, the function may stop for safety. [USA] → Disconnect the power plug and wait about 10 seconds before inserting it again. If the same symptom reappears → There may be a malfunction. Consult with the contact referred on the back cover of this manual. [Asia, Oceania] → Switch the breaker on the distribution board to OFF and wait about 10 seconds before inserting it again. If the same symptom reappears → There may be a malfunction. Consult with the contact referred on the back cover of this manual.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>● The seat sensor may have difficulty detecting some sitting postures. → Sit back on the toilet seat.</td>
<td>11</td>
</tr>
<tr>
<td></td>
<td>● Are you using a toilet seat cover, a toilet lid cover, or a seat for infants? → Remove any covers. When using a seat for infants or a soft highchair, remove after each use.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>● Has a water failure occurred? → Press the &quot;STOP&quot; button and wait until the water failure is over.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>● Is the water supply valve closed?</td>
<td>17</td>
</tr>
<tr>
<td></td>
<td>● Is the water filter drain valve clogged with foreign matter? → Clean the filter.</td>
<td>37</td>
</tr>
<tr>
<td></td>
<td>● Is the water pressure set to a low level?</td>
<td>19</td>
</tr>
<tr>
<td></td>
<td>● Is the warm water temperature set to &quot;OFF&quot; or a low level?</td>
<td>26</td>
</tr>
<tr>
<td></td>
<td>● When the temperature of the water supply or the bathroom is low, the water temperature may be low when first sprayed.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>● Rear, soft rear, front, and wide front cleansing stop automatically after 5 minutes of continuous use, while drying stops after 10 minutes of continuous use.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>● Does the seat switch have difficulty detecting? → Sit back on the toilet seat. If you get up slightly from the seat, or sit forward on the seat, the seating switch may temporarily stop detecting your presence.</td>
<td>11</td>
</tr>
<tr>
<td></td>
<td>● Has the CLEAN indicator lit up in a cycle? • The wand is cleaned with clean, sterile water.</td>
<td>24</td>
</tr>
</tbody>
</table>

Warm Air Drying

<table>
<thead>
<tr>
<th>Trouble</th>
<th>Please check</th>
<th>Ref. Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>The dryer temperature is low.</td>
<td>● Is the dryer temperature set to low level?</td>
<td>26</td>
</tr>
<tr>
<td>Stops in the middle of use.</td>
<td>● Does the seat switch have difficulty detecting? → Sit back on the toilet seat. If you get up slightly from the seat, or sit forward on the seat, the seating switch may temporarily stop detecting your presence.</td>
<td>11</td>
</tr>
</tbody>
</table>

Toilet Seat and Toilet Lid (AUTO OPEN/CLOSE) For S350e, TCF4732A, TCF4731A only.

<table>
<thead>
<tr>
<th>Trouble</th>
<th>Please check</th>
<th>Ref. Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>The toilet lid does not open automatically.</td>
<td>● Is &quot;AUTO OPEN/CLOSE&quot; set to &quot;OFF&quot;? → Set to &quot;ON&quot;.</td>
<td>40</td>
</tr>
<tr>
<td></td>
<td>● Even when set to &quot;ON&quot;, AUTO OPEN/CLOSE is not performed for about 15 seconds after the toilet seat or toilet lid is closed. • When the toilet lid is closed by hand. (To make the Washlet more user-friendly, a time interval is set from when the lid is closed to when it will open next.) → Move away from the toilet and wait at least 15 seconds before approaching the toilet bowl again.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>● Detection by the body sensor may be difficult when the room temperature exceeds 86 °F (30 °C). → Open and close by hand.</td>
<td>22</td>
</tr>
<tr>
<td></td>
<td>● Is a toilet lid or seat cover installed?</td>
<td>42</td>
</tr>
<tr>
<td></td>
<td>● Is &quot;AUTO OPEN WAITING TIME&quot; set to 30SEC or 90SEC?</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>[USA] → After the power plug is inserted, the toilet lid does not open automatically for about 10 to 60 seconds. → Open and close by hand. [Asia, Oceania] → After switching the breaker on the distribution board to ON, the toilet lid does not open automatically for about 10 to 60 seconds. → Open and close by hand.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>● Is a toilet lid or seat cover installed? → Remove any covers.</td>
<td>–</td>
</tr>
<tr>
<td>The toilet lid does not close automatically.</td>
<td>● Is &quot;AUTO OPEN/CLOSE&quot; set to &quot;OFF&quot;? → Set to &quot;ON&quot;.</td>
<td>40</td>
</tr>
<tr>
<td></td>
<td>● When the time sitting on or standing in front of the toilet seat is less than 6 minutes, the toilet seat and toilet lid will close after about 5 minutes.</td>
<td>11</td>
</tr>
<tr>
<td>The toilet lid opens on its own.</td>
<td>● If they do not close automatically even though &quot;AUTO OPEN/CLOSE&quot; is set to &quot;ON&quot;, the body sensor may be detecting incorrectly. • If there is a reflective object in front, such as a mirror or glass, move the reflective object or use a curtain or other object to block it.</td>
<td>–</td>
</tr>
<tr>
<td>The toilet lid closes on its own.</td>
<td>● Is the sensor directly exposed to sunlight? • Do not directly expose the sensor to sunlight, because it may cause incorrect detection.</td>
<td>11</td>
</tr>
<tr>
<td></td>
<td>● Is there a heater within the detection range of the body sensor? • Do not place within the detection range of the sensor.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>● Is a urinal or wash basin also installed in the bathroom? • The sensor may detect someone using the urinal, causing the toilet lid to open or close.</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>● Is &quot;AUTO OPEN/CLOSE&quot; set to &quot;ON&quot;?</td>
<td>40</td>
</tr>
<tr>
<td></td>
<td>Is &quot;AUTO CLOSE WAITING TIME&quot; set to 25SEC?</td>
<td>11</td>
</tr>
<tr>
<td></td>
<td>● The seat sensor may have difficulty detecting some sitting postures. → Sit back on the toilet seat.</td>
<td>–</td>
</tr>
</tbody>
</table>
## Troubleshooting

### Toilet Seat and Toilet Lid (AUTO OPEN/CLOSE)

**For S350e, TCF4732A, TCF4731A only.**

<table>
<thead>
<tr>
<th>Troubleshooting</th>
<th>Please check</th>
<th>Ref. Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>The toilet lid and toilet seat open at the same time.</td>
<td>● Are the settings configured to open the toilet lid and toilet seat at the same time?</td>
<td>42</td>
</tr>
<tr>
<td>Stops (or closes) while opening.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The open timing has changed.</td>
<td>● Detection by the body sensor may be difficult when the room temperature exceeds 86 °F (30 °C).</td>
<td>11</td>
</tr>
</tbody>
</table>

### Toilet Seat and Toilet Lid

<table>
<thead>
<tr>
<th>Troubleshooting</th>
<th>Please check</th>
<th>Ref. Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot open or close with the remote control.</td>
<td>● If automatic opening works. ➔ Check is the remote control working?</td>
<td>53</td>
</tr>
<tr>
<td></td>
<td>● If automatic opening does not work either</td>
<td>35</td>
</tr>
<tr>
<td></td>
<td>• The toilet seat or toilet lid may not be mounted correctly.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Incorrect detection may occur when operating under fluorescent lights.</td>
<td></td>
</tr>
<tr>
<td>The toilet seat does not get warm.</td>
<td>● Is the toilet seat temperature set to “OFF” or a low level?</td>
<td>26</td>
</tr>
<tr>
<td></td>
<td>● Is the ENERGY SAVER LED (green) lit and is the SEAT LED off?</td>
<td>28</td>
</tr>
<tr>
<td></td>
<td>● Timer energy-saver is operating and has turned off the toilet seat heater. ➔ When you sit on the seat, the heater is turned on temporarily and the seat is warmed in about 15 minutes.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● Is the ENERGY SAVER LED (orange) lit?</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● If the SEAT LED is lit as well. Auto energy-saver is operating ➔ When you sit, the toilet seat is temporarily heated.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● Have you been seated for a long time?</td>
<td>–</td>
</tr>
<tr>
<td></td>
<td>• After about 20 minutes of sitting, the temperature starts going down, and after about 1 hour, the heater is turned “OFF”. ➔ Move away from the toilet seat and then go back.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>● The seat sensor may have difficulty detecting some sitting postures. ➔ Sit back on the toilet seat.</td>
<td>11</td>
</tr>
<tr>
<td></td>
<td>● Is a toilet seat or lid cover installed? ➔ Remove any covers.</td>
<td>–</td>
</tr>
</tbody>
</table>

### Energy-Saver

<table>
<thead>
<tr>
<th>Trouble</th>
<th>Please check</th>
</tr>
</thead>
<tbody>
<tr>
<td>The timer energy-saver feature is not working.</td>
<td>● Did you replace the remote control batteries? ➔ When the batteries are discharged, the settings may be erased. ➔ Reconfigure the settings.</td>
</tr>
<tr>
<td></td>
<td>● Because the function takes several days learning the usage conditions before starting energy-saver, the amount of energy saving may be low, depending on the frequency of use. ➔ Check the type of energy saver.</td>
</tr>
</tbody>
</table>

### Deodorizer

<table>
<thead>
<tr>
<th>Trouble</th>
<th>Please check</th>
</tr>
</thead>
<tbody>
<tr>
<td>The deodorizer is not working.</td>
<td>● Are you using an air freshener or deodorizer that you purchased separately? ➔ Doing so may reduce the effectiveness of the Washlet deodorizer or cause strange odors. ➔ Remove the air freshener or deodorizer.</td>
</tr>
<tr>
<td></td>
<td>● Is “DEODORIZER” set to “OFF”? ➔ Set to “ON”.</td>
</tr>
</tbody>
</table>

### Sanitary

<table>
<thead>
<tr>
<th>Trouble</th>
<th>Please check</th>
</tr>
</thead>
<tbody>
<tr>
<td>The soft light, toilet bowl LED and CLEAN indicator do not light up.</td>
<td>● Is the setting “OFF”? ➔ Set to “ON”.</td>
</tr>
<tr>
<td></td>
<td>● If the CLEAN indicator LED is off, it is time to replace the component that generate a “water+”. ➔ Consult with the installer, the seller, or the contact referred on the back cover of this manual.</td>
</tr>
<tr>
<td>The pre-mist sprays out spontaneously.</td>
<td>● When body sensor A detects someone, the pre-mist is sprayed.</td>
</tr>
<tr>
<td></td>
<td>● When the bowl has not been cleaned in 8 hours, the mist is sprayed inside the toilet bowl automatically.</td>
</tr>
</tbody>
</table>

### Others

<table>
<thead>
<tr>
<th>Trouble</th>
<th>Please check</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water is leaking from the plumbing connections.</td>
<td>● If any nuts in a connection are loose, firmly tighten them with a tool such as a monkey wrench.</td>
</tr>
<tr>
<td></td>
<td>Do not use tools on the water supply hose connection. Tighten by hand.</td>
</tr>
<tr>
<td></td>
<td>➔ If the water leak does not stop, close the water supply valve and seek repair.</td>
</tr>
<tr>
<td>The main unit is unstable.</td>
<td>● There is clearance between the toilet seat cushion and the toilet bowl for activating the seat sensor. When you sit on the toilet seat, the toilet seat subsidises slightly to activate the seat sensor.</td>
</tr>
<tr>
<td></td>
<td>● Are the bolts that anchor the main unit loose? ➔ Remove the main unit and then firmly tighten the base plate bolts.</td>
</tr>
</tbody>
</table>

---

**Legend:**

- [USA]:
  - ● ➔ If the lid or seat hits an obstruction the first time it opens after inserting the power plug, it may stop (or close) partly during the next operation.
  - ➔ While there are no obstructions, disconnect the plug and insert it again after about 5 seconds, and then move out of the toilet room and wait at least 15 seconds before approaching the toilet bowl again.
- [Asia, Oceania]:
  - ● ➔ If the lid or seat hits an obstruction the first time it opens after switching ON the breaker on the distribution board, it may stop (or close) partly during the next operation.
  - ➔ While there are no obstructions, switch the breaker on the distribution board to OFF and then ON again after about 5 seconds, and then move out of the toilet room and wait at least 15 seconds before approaching the toilet bowl again.

---

**Reference:**

- 11
- 16
- 30
- 28
- 44
## Specifications

<table>
<thead>
<tr>
<th>Item</th>
<th>S350e (S584)</th>
<th>S300e (S574)</th>
<th>S350e (S583)</th>
<th>S300e (S573)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Rated power supply</strong></td>
<td>AC 120 V, 60 Hz</td>
<td>AC 220 V, 50/60 Hz</td>
<td>AC 220 V, 50/60 Hz</td>
<td>AC 220 V, 50/60 Hz</td>
</tr>
<tr>
<td><strong>Rated power consumption</strong></td>
<td>835 W</td>
<td>830 W</td>
<td>830 W</td>
<td>830 W</td>
</tr>
<tr>
<td><strong>Maximum power consumption</strong></td>
<td>1412 W (When the water supply temperature is 32 °F (0 °C))</td>
<td>1275 W (When the water supply temperature is 32 °F (0 °C))</td>
<td>1275 W (When the water supply temperature is 32 °F (0 °C))</td>
<td>1275 W (When the water supply temperature is 32 °F (0 °C))</td>
</tr>
<tr>
<td><strong>Type</strong></td>
<td>Instantaneous</td>
<td>Instantaneous</td>
<td>Instantaneous</td>
<td>Instantaneous</td>
</tr>
<tr>
<td><strong>Power cord length</strong></td>
<td>3.94 ft (1.2 m)</td>
<td>3.94 ft (1.2 m)</td>
<td>3.94 ft (1.2 m)</td>
<td>3.94 ft (1.2 m)</td>
</tr>
</tbody>
</table>

### Washlet function

<table>
<thead>
<tr>
<th>Spray volume</th>
<th>Washlet</th>
<th>Spray volume</th>
<th>Washlet</th>
<th>Spray volume</th>
<th>Washlet</th>
<th>Spray volume</th>
<th>Washlet</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Rear cleansing</strong></td>
<td>Approx. 0.07 to 0.11 gal/min. (Approx. 0.27 to 0.43 L/min.)</td>
<td>Approx. 0.07 to 0.11 gal/min. (Approx. 0.27 to 0.43 L/min.)</td>
<td>Approx. 0.07 to 0.11 gal/min. (Approx. 0.27 to 0.43 L/min.)</td>
<td>Approx. 0.07 to 0.11 gal/min. (Approx. 0.27 to 0.43 L/min.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Soft rear cleansing</strong></td>
<td>Approx. 0.08 to 0.11 gal/min. (Approx. 0.32 to 0.43 L/min.)</td>
<td>Approx. 0.08 to 0.11 gal/min. (Approx. 0.32 to 0.43 L/min.)</td>
<td>Approx. 0.08 to 0.11 gal/min. (Approx. 0.32 to 0.43 L/min.)</td>
<td>Approx. 0.08 to 0.11 gal/min. (Approx. 0.32 to 0.43 L/min.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Front cleansing</strong></td>
<td>Approx. 0.08 to 0.11 gal/min. (Approx. 0.29 to 0.43 L/min.)</td>
<td>Approx. 0.08 to 0.11 gal/min. (Approx. 0.29 to 0.43 L/min.)</td>
<td>Approx. 0.08 to 0.11 gal/min. (Approx. 0.29 to 0.43 L/min.)</td>
<td>Approx. 0.08 to 0.11 gal/min. (Approx. 0.29 to 0.43 L/min.)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Wide front cleansing</strong></td>
<td>Approx. 0.09 to 0.11 gal/min. (Approx. 0.35 to 0.43 L/min.)</td>
<td>Approx. 0.09 to 0.11 gal/min. (Approx. 0.35 to 0.43 L/min.)</td>
<td>Approx. 0.09 to 0.11 gal/min. (Approx. 0.35 to 0.43 L/min.)</td>
<td>Approx. 0.09 to 0.11 gal/min. (Approx. 0.35 to 0.43 L/min.)</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Dryer

<table>
<thead>
<tr>
<th>Spray volume</th>
<th>Washlet</th>
<th>Spray volume</th>
<th>Washlet</th>
<th>Spray volume</th>
<th>Washlet</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Warm air temperature</strong></td>
<td>Temperature adjustable range: About 95 to 140 °F (About 35 to 60 °C)</td>
<td>Temperature adjustable range: About 95 to 140 °F (About 35 to 60 °C)</td>
<td>Temperature adjustable range: About 95 to 140 °F (About 35 to 60 °C)</td>
<td>Temperature adjustable range: About 95 to 140 °F (About 35 to 60 °C)</td>
<td></td>
</tr>
<tr>
<td><strong>Airflow volume</strong></td>
<td>10.24 ft³/min. (0.29 m³/min.)</td>
<td>10.24 ft³/min. (0.29 m³/min.)</td>
<td>10.24 ft³/min. (0.29 m³/min.)</td>
<td>10.24 ft³/min. (0.29 m³/min.)</td>
<td></td>
</tr>
<tr>
<td><strong>Heater capacity</strong></td>
<td>346.5 W</td>
<td>237.7 W</td>
<td>237.7 W</td>
<td>237.7 W</td>
<td></td>
</tr>
<tr>
<td><strong>Safety device</strong></td>
<td>Temperature fuse</td>
<td>Temperature fuse</td>
<td>Temperature fuse</td>
<td>Temperature fuse</td>
<td></td>
</tr>
</tbody>
</table>

### Heated seat

<table>
<thead>
<tr>
<th>Spray volume</th>
<th>Washlet</th>
<th>Spray volume</th>
<th>Washlet</th>
<th>Spray volume</th>
<th>Washlet</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Surface temperature</strong></td>
<td>Temperature adjustable range: OFF, about 82 to 97 °F (about 28 to 36 °C)</td>
<td>Temperature adjustable range: OFF, about 82 to 97 °F (about 28 to 36 °C)</td>
<td>Temperature adjustable range: OFF, about 82 to 97 °F (about 28 to 36 °C)</td>
<td>Temperature adjustable range: OFF, about 82 to 97 °F (about 28 to 36 °C)</td>
<td></td>
</tr>
<tr>
<td><strong>Heater capacity</strong></td>
<td>49.5 W</td>
<td>45.4 W</td>
<td>45.4 W</td>
<td>45.4 W</td>
<td></td>
</tr>
<tr>
<td><strong>Safety device</strong></td>
<td>Temperature fuse</td>
<td>Temperature fuse</td>
<td>Temperature fuse</td>
<td>Temperature fuse</td>
<td></td>
</tr>
</tbody>
</table>

### Deodorizer

<table>
<thead>
<tr>
<th>Spray volume</th>
<th>Washlet</th>
<th>Spray volume</th>
<th>Washlet</th>
<th>Spray volume</th>
<th>Washlet</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Method</strong></td>
<td>O₂ deodorizing</td>
<td>O₂ deodorizing</td>
<td>O₂ deodorizing</td>
<td>O₂ deodorizing</td>
<td></td>
</tr>
<tr>
<td><strong>Airflow volume</strong></td>
<td>Approx. 5.65 ft³/min. (Approx. 0.16 m³/min.)</td>
<td>Approx. 5.65 ft³/min. (Approx. 0.16 m³/min.)</td>
<td>Approx. 5.65 ft³/min. (Approx. 0.16 m³/min.)</td>
<td>Approx. 5.65 ft³/min. (Approx. 0.16 m³/min.)</td>
<td></td>
</tr>
<tr>
<td><strong>Power consumption</strong></td>
<td>Approx. 5.3 W</td>
<td>Approx. 5.3 W</td>
<td>Approx. 5.3 W</td>
<td>Approx. 5.3 W</td>
<td></td>
</tr>
</tbody>
</table>

### Water supply pressure

| Supply water temperature | 32 to 95 °F (0 to 35 °C) | 32 to 95 °F (0 to 35 °C) | 32 to 95 °F (0 to 35 °C) | 32 to 95 °F (0 to 35 °C) |
| Working ambient temperature | 32 to 104 °F (0 to 40 °C) | 32 to 104 °F (0 to 40 °C) | 32 to 104 °F (0 to 40 °C) | 32 to 104 °F (0 to 40 °C) |
| **Dimensions** | W1.28 ft, D1.74 ft, H0.32 ft (W390 mm, D529 mm, H99 mm) | W1.28 ft, D1.74 ft, H0.32 ft (W390 mm, D529 mm, H99 mm) | W1.28 ft, D1.74 ft, H0.32 ft (W390 mm, D529 mm, H99 mm) | W1.28 ft, D1.74 ft, H0.32 ft (W390 mm, D529 mm, H99 mm) |
| **Weight** | Approx. 11.2 lb (Approx. 5.1 kg) | Approx. 10.1 lb (Approx. 4.6 kg) | Approx. 10.8 lb (Approx. 4.9 kg) | Approx. 10.8 lb (Approx. 4.9 kg) |

* Temperature around the warm air outlet measured by TOTO.
**Limited Warranty**

**One Year Limited Warranty**

1. TOTO warrants its washlet series ("Washlet") to be free from defects in materials and workmanship during normal use when properly installed and serviced, for a period of one (1) year from the date of purchase. This limited warranty is extended only to the ORIGINAL PURCHASER of the Washlet and is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Washlet. This warranty applies only to TOTO Washlet is purchased and installed in North, Central and South America.

2. TOTO's obligations under this warranty are limited to repair, replacement or other appropriate adjustment, at TOTO's option, of the Washlet or parts found to be defective in normal use, provided that such Washlet was properly installed, used and serviced in accordance with instructions.

TOTO reserves the right to make such inspections as may be necessary in order to determine the cause of the defect. TOTO will not charge for labor or parts in connection with warranty repairs or replacements. TOTO is not responsible for the cost of removal, return and/or reinstalation of the Washlet.

3. This warranty does not apply to the following items:
   a) Damage or loss sustained in a natural calamity such as fire, earthquake, flood, thunder, electrical storm, etc.
   b) Damage or loss resulting from any accident, unreasonable use, misuse, abuse, negligence, or improper care, cleaning, or maintenance of the Washlet.
   c) Damage or loss resulting from sediments or foreign matter contained in a water system.
   d) Damage or loss resulting from improper installation or from installation of the Washlet in a harsh and/or hazardous environment, or improper removal, repair or modification of the Washlet. This includes locations where the water pressure is above local codes or standards. (NOTE: Washlet model codes allow a maximum of 80 PSI. Check local codes or standards for requirements).
   e) Damage or loss resulting from electrical surges or lighting strikes or other acts which are not the fault of TOTO or which the Washlet is not specified to tolerate.
   f) Damage or loss resulting from normal and customary wear and tear, such as gloss reduction, scratching or fading over time due to use, cleaning practices or water or atmospheric conditions.
   g) Damage or loss resulting from improper installation or from installation of a unit in a harsh and/or hazardous environment, or improper removal, repair or modification of the Washlet. This includes locations where the water pressure is above local codes or standards. (NOTE: Washlet model codes allow a maximum of 80 PSI. Check local codes or standards for requirements).

4. If the Danger Label which has been placed over the seams on the back of the Product is top unit is broken or otherwise not intact, this limited warranty is void.

5. In order for this limited warranty to be valid, proof of purchase is required. TOTO encourages warranty registration upon purchase to create a record of Product ownership at http://www.totousa.com. Product registration is completely voluntary and failure to register will not diminish your limited warranty rights.

6. If the Product is used commercially or is installed outside of North, Central or South America, TOTO warrants the Product to be free from defects in materials and workmanship during normal use for one (1) year from the date of installation of the Product, and all other terms of this warranty shall be applicable except the duration of the warranty.

7. **THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE, PROVINCE TO PROVINCE OR COUNTRY TO COUNTRY.**

8. To obtain warranty repair service under this warranty, you must take the Product or deliver it prepaid to a TOTO service facility together with proof of purchase (original sales receipt) and a letter stating the problem, or contact a TOTO distributor or product service contractor, or write directly to TOTO U.S.A., INC., 1155 Southern Road, Moorhead, CA 93260 (888) 295 8134 or (678) 466 1300, if outside the U.S.A. It, because of the size of the Product or nature of the defect, the Product cannot be returned to TOTO, receipt by TOTO of written notice of the defect together with proof of purchase (original sales receipt) shall constitute delivery. In such case, TOTO may choose to repair the Product at the purchaser's location or pay to transport the Product to a service facility.

WARNING! TOTO shall not be responsible or liable for any failure of, or damage to, this Product caused by either chloramines in the treatment of public water supply or cleaners containing chlorine (calcium hypochlorite).

NOTE: The use of a high concentrate chlorine or chlorine related product's can seriously damage the fittings. This damage can cause leakage and serious property damage.

THIS WRITTEN WARRANTY IS THE ONLY WARRANTY MADE BY TOTO. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO THE PURCHASER. TOTO SHALL NOT BE RESPONSIBLE FOR LOSS OF USE OF THE PRODUCT OR FOR OTHER INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGE OR DAMAGES INCURRED BY THE ORIGINAL PURCHASER, OR FOR LABOR OR OTHER COSTS DUE TO INSTALLATION OR REMOVAL, OR COSTS OF REPAIRS BY OTHERS, OR FOR ANY OTHER EXPENSE NOT SPECIFICALLY STATED ABOVE. IN NO EVENT WILL TOTO'S RESPONSIBILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES, INCLUDING THAT OF MERCHANTABILITY OR FITNESS FOR USE OR FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU.

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**Warranty**

**LIMITED ONE YEAR WARRANTY**

1. TOTO warrants its products to be free from manufacturing defects under normal use and service for a period of one (1) year from the date of purchase. This warranty is extended only to the ORIGINAL PURCHASER.

2. TOTO’s obligations under this warranty are limited to repair or replacement, at TOTO’s option, of products or parts found to be defective, provided that such products were properly installed and used in accordance with this User Manual, TOTO reserves the right to make such inspections as may be necessary to determine the cause of the defect. TOTO will not charge for labor or parts in connection with warranty repairs or replacements. TOTO is not responsible for the cost of removal, return and/or reinstalation of products.

3. This warranty does not apply to the following items:
   a) Damage or loss sustained in a natural calamity such as fire, earthquake, flood, thunder, electrical storm, etc.
   b) Damage or loss resulting from any unreasonable use, misuse, abuse, negligence, or improper maintenance of the product.
   c) Damage or loss resulting from removal, improper repair, or modification of the product.
   d) Damage or loss resulting from sediments or foreign matter contained in a water system.
   e) Damage or loss resulting from improper installation or from installation of a unit in a harsh and/or hazardous environment.
   f) Damage or loss resulting from electrical surges or lighting strikes or other acts which are not the fault of TOTO or which the Washlet is not specified to tolerate.
   g) Damage or loss resulting from normal and customary wear and tear, such as gloss reduction, scratching or fading over time due to use, cleaning practices or water or atmospheric conditions.

4. This warranty gives you specific legal rights. You may have other rights which vary from country to country.

5. To obtain warranty repair service under this warranty, you must take the product or deliver it prepaid to a TOTO service facility, together with a letter stating the problem, or contact a TOTO distributor or product service contractor, or directly to TOTO sales office. If, because of the size of the product or nature of the defect, the product cannot be returned to TOTO, receipt by TOTO of written notice of the defect shall constitute delivery. In such case, TOTO may choose to repair the product at the purchaser's location or pay to transport the product to a service facility.

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